Veeva eConsent

Increase patient retention, engagement, and satisfaction

Deliver a better patient experience while creating efficiencies for your site

Overview

Veeva eConsent is a new way of thinking about the consenting process for patients.

Break free from legacy tools and long paper documents. Give your patients access to a digital consent experience that fits in their daily lives. Use eConsent across all your studies to drive efficiency, quality, and provide better patient care.

Veeva eConsent is fully validated by Veeva and supports compliance with HIPAA, 21 CFR Part 11, and regional data privacy requirements.

Benefits

End-to-End: The only eConsent solution that manages the full consenting lifecycle between sponsors, sites, and patients - allowing sites to operate in a single, site-owned system.

Complete Visibility: The system's unique ability to manage both documents and data provides full visibility into all aspects of the consenting process for improved compliance and efficiency.

Trusted by Sponsors: Use a system that is trusted by sponsors and fully validated by Veeva to reduce compliance risk and cost burden.

> *"Veeva eConsent makes the process easy for our patients and allows us to break down the barriers of paper and location, expanding the reach of our study."*
>
> *– **Charles Sydnor,***
> *Project Manager, Crofoot Research Center*

How it Works

Research sites access the eConsent functionality in their Veeva SiteVault account. Sites build and deliver an informed consent form or ICF to the patient using their email address and cell phone number. The patient can review and sign the ICF on any device. Once signed, the ICF is countersigned, tracked, and stored securely in SiteVault.

Key Features

Flexible Consent Options

Enable in-person or remote eConsent on any device. A signed copy of the ICF is stored in the patient's app and can be downloaded anytime.

Compliant eSignatures

Patients and study staff sign ICFs in full compliance with 21 CFR Part 11.

Reporting

Full visibility of patient consent status, date, and version gives sites and monitors the vital information needed to support compliance.

Version and Audit Controls

Automate versioning and view date / time stamps for better compliance and traceability. Easily compare documents to previous versions to see what has changed.

Editable Consent Forms

Modify ICFs with easy-to-use editor tools to standardize consent forms across your studies.

Sharing and Collaboration

Easily share and collaborate on informed consent forms between sponsors and sites.

Focused Review

Guide patients with an easy-to-navigate layout and ensure all sections are reviewed prior to sign-off.

Interactive Content

Easily add images and videos to aid in comprehension. Add custom questions to collect additional information and enhance the consenting process.

Seamless Integration with SiteVault

Manage eConsent across all studies through SiteVault, reducing administrative burden and training requirements.

Validated and Secure

Veeva eConsent is fully validated by Veeva and supports compliance with HIPAA and regional data privacy requirements.

Contact us at sitesuccess@veeva.com to learn how to get access to Veeva eConsent.